



Equipment Warranty Statement

Operation and Care

We want you to be satisfied with your new Magnaflux unit. For the best satisfaction and machine longevity, we encourage you to use the Magnaflux Authorized Service Center network during and after your warranty period for all your calibration and maintenance needs. They are committed to providing proper repair and calibrations to maximize the performance and longevity of your Magnaflux unit.

Considering the investment you made in your new Magnaflux unit, we know you want to operate and maintain it properly. We encourage you to review the unit's Operation Manual (provided with the unit in electronic form) and follow the recommended procedures. If you have any questions on how to keep your unit in good working condition, contact your Authorized Magnaflux Service Center.

Maintenance Records

We advise you to retain certifications and records of regular unit maintenance. These documents are very important and can be helpful in determining the cause of a malfunction, should one occur.

Warranty Period

The Warranty goes into effect one month after the new Magnaflux unit has shipped from the manufacturing facility and expires at the end of the Warranty Period specified below.

The Warranty covers repairs to correct any unit defects related to materials or workmanship existing at the time of purchase. All requests must be approved by Magnaflux prior to any work being performed during the Warranty Period. Specific exceptions to the Warranty are listed in the Exclusions section.

Magnaflux will provide repairs to the unit during the Warranty Period in accordance with the Terms, Limitations, and Conditions. This is the sole Warranty provided by Magnaflux.

Item	Standard Equipment Warranty Period	Extended Equipment Warranty Period	Custom Equipment Warranty Period*
Tanks	3-Years	5-Years	1-Year
Unit Frame	3-Years	5-Years	1-Year
Components*	1-Year	3-Years	1-Year
Pump	1-Year	1-Year	1-Year
Plumbing System	1-Year	1-Year	1-Year

See Exclusions section



Exclusions

Unit components subject to normal wear during the Warranty Period are not covered by Warranty and include the following items:

- | | | |
|--------------------|-----------------|---------------------|
| 1. Pump Seals | 4. Braided Pads | 7. 4/0 Cables |
| 2. Light Bulbs | 5. Lead Plates | 8. Fuses |
| 3. Indicator Lamps | 6. Hoses | 9. Circuit Breakers |

Tank rupture caused by part handling/misuse or corrosion due to exposure to caustic materials, voids the Warranty.

Component failure caused by customer misuse/abuse of the unit (e.g. exceeding the unit's stated duty cycle or using incompatible materials), voids the Warranty.

Standard Equipment Warranty Coverage

3-Years: Tanks are warranted for 3-Years from leaks or detrimental corrosion damage which render the unit unusable. The unit frame is warranted for 3-Years from rust-through corrosion.

1-Year: All unit components are warranted for 1-Year, except the items listed in the Exclusions section. Magnaflux will supply new or remanufactured component of equal or better quality to replace the failed component. It is the sole discretion of Magnaflux to determine best method of replacement. The replaced component will be covered for the remainder of the Warranty Period or 90 days, whichever is longer.

Extended Equipment Warranty Coverage

Magnaflux offers a 2-Year warranty extension for an additional charge. Magnaflux will offer the 2-Year warranty extension free of charge to users who purchase a first fill of consumables from Magnaflux and continue to use compatible materials.

Under the extended equipment warranty coverage:

5-Years: Tanks are warranted for 5-Years from leaks or detrimental corrosion damage which render the unit unusable. The unit frame is warranted for 5-Years from rust-through corrosion.

3-Years: All unit components are warranted for 3-Years, except the pump, plumbing system, and items listed in the Exclusions section. Magnaflux will supply new or remanufactured component of equal or better quality to replace the failed component. It is the sole discretion of Magnaflux to determine best method of replacement. The replaced component will be covered for the remainder of the Warranty Period or 90 days, whichever is longer.

1-Year: Pump and plumbing system are warranted for 1-Year.



Custom Equipment Warranty Coverage*

1-Year: All custom equipment is warranted for a period of 1-Year (except for items listed in the Exclusions section) unless otherwise specified and agreed to in writing by Magnaflux at the time the order is placed.

Terms, Limitations, and Conditions

Maintenance

All units require periodic maintenance, as outlined in the unit's Operation Manual, and it is the responsibility of the customer to perform regular maintenance. Failure to properly maintain the unit and perform regular maintenance may void the Warranty.

Damage from Accident, Misuse, or Alteration

Damage or failure caused by an object striking the unit, fire, theft, freezing, environmental exposure, exceeding the duty cycle, modifying or altering the unit, and/or any other misuse is not covered under the Warranty. Damage or failure due to acts of god (flood, tornado, etc.) or acts of war are not covered under the Warranty.

Labor

All approved warranty repairs will be performed by a Magnaflux Authorized Service Center. Magnaflux will coordinate the closest Authorized Service Center to complete the repair free of charge during the Warranty Period.

Use of a non-authorized labor to perform the warranty repairs will not be reimbursed by Magnaflux, except under special circumstances which will be handled on a case-by-case basis, and will be solely at Magnaflux's discretion.

Extra Expenses

Economic loss or extra expense due to unit damage/failure is not covered under the Warranty. Under no circumstances is Magnaflux liable for any indirect, incidental, or consequential damages due to unit damage or failure.

Disclaimer

Magnaflux makes no other warranty, express or implied, and specifically disclaims any warranty of merchantability or fitness for a particular purpose. Suggestions concerning use of products are not warranties. The customer assumes the responsibility for determining suitability of products and appropriate use. Magnaflux's sole liability, for breach of warranty, negligence or otherwise, shall be the repair of the unit as specified in this Warranty.

Other Terms

Magnaflux does not authorize any person or persons to create any other obligation or liability in connection to this unit. Any shipping damage should be brought to the attention of both the freight carrier and Magnaflux as soon as possible.



Technical Support and Customer Service

Magnaflux has Technical Service Specialists for consultation and coordination of repairs, and can be reached by contacting Magnaflux Customer Service at 1-847-657-5300 or cs@magnaflux.com.

Authorized Magnaflux Service Centers

A current list of Magnaflux Authorized Service Centers is available at www.magnaflux.com.

Mediation and Arbitration

If any dispute arises relating to products or product warranties, either the customer or Magnaflux may, a) initiate mediation under the then current Center for Public Resources (“CPR”) Model Procedure for Mediation of Business Disputes, or b) initiate non-binding arbitration under the rules of the American Arbitration Association for the resolution of commercial disputes.